



# सरकारी गजट, उत्तर प्रदेश

उत्तर प्रदेशीय सरकार द्वारा प्रकाशित

## असाधारण

विधायी परिशिष्ट  
भाग-4, खण्ड (ख)  
(परिनियत आदेश)

लखनऊ, सोमवार, 31 मार्च, 2014  
चैत्र 10, 1936 शक सम्वत्

उत्तर प्रदेश शासन  
नगर विकास अनुभाग-9

संख्या 349/9-9-2014-104ज-11  
लखनऊ, 31 मार्च, 2014

अधिसूचना

प0आ0-101

विषय :- 13वें वित्त आयोग की संस्तुतियों के क्रियान्वयन हेतु राज्य के 13 नगर निगमों तथा 194 नगर पालिका परिषदों के सम्बन्ध में जलापूर्ति, मल-जल व्यवस्था, वर्षा जल की निकासी और ठोस अपशिष्ट पदार्थों के प्रबन्धन सेवा मानकों का निर्धारण।

13वें वित्त आयोग ने शहरी नगर निकायों के लिए "इन्सेन्टिव फ्रेमवर्क फॉर जनरल परफारमेंस ग्रान्ट" प्राप्त करने के लिए जिन 9 शर्तों की पूर्ति का उल्लेख अपनी संस्तुतियों में किया है उनमें से एक यह है कि राज्य सरकारों को क्रमिक रूप से स्थानीय निकाय द्वारा दी जाने वाली सभी आवश्यक सेवाओं की सुपुर्दगी के लिए मानक स्थापित करने चाहिए। शुरुआती तौर पर राज्य सरकारों को चार सेवा क्षेत्रों-जलापूर्ति, मल-जल व्यवस्था, वर्षा जल की निकासी और ठोस अपशिष्ट पदार्थों के प्रबन्धन के सम्बन्ध में 31 मार्च तक सेवा मानक अधिसूचित करने चाहिए अथवा सभी नगर निगमों और नगर पालिकाओं द्वारा अधिसूचित करवाने चाहिए जो अगले वित्तीय वर्ष के अन्त तक उनके द्वारा हासिल किये जायें।

2-13वें वित्त आयोग की उक्त संस्तुति के क्रियान्वयन हेतु प्रदेश के 13 नगर निगमों तथा 194 नगर पालिका परिषदों के लिए चार सेवा क्षेत्रों-जलापूर्ति, मल-जल व्यवस्था, वर्षा जल की निकासी और ठोस अपशिष्ट पदार्थों के प्रबन्धन के सम्बन्ध में गत वर्ष 2013-14 में हासिल किये जाने हेतु सेवा मानकों का निर्धारण करते हुए तदनुसार अधिसूचना संख्या-622, दिनांक 31 मार्च, 2013 द्वारा राजपत्र में प्रकाशन किया गया था। 13वाँ वित्त आयोग की उक्त संस्तुति के क्रियान्वयन हेतु सम्बन्धित 13 नगर निगमों तथा 194 नगर पालिका परिषदों से तद्विषयक सूचना प्राप्त करते हुए चार सेवा क्षेत्रों-जलापूर्ति, मल-जल व्यवस्था, वर्षा जल निकासी और ठोस अपशिष्ट पदार्थों के प्रबन्धन के सम्बन्ध में वर्ष 2014-15 में हासिल किये जाने हेतु सेवा मानकों का निर्धारण कर लिया गया है।

तदनुसार 13 नगर निगमों तथा 194 नगर पालिका परिषदों द्वारा वित्तीय वर्ष 2014-15 में हासिल किये जाने वाले सेवा मानकों को अधोलिखित विवरणों में अंकित किया गया है।

आज्ञा से,  
श्रीप्रकाश सिंह,  
सचिव।



NN-1	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Agra		Agra	UP	Mr. Indra Vikram Singh				Nagar Nigam Agra				0562-2520616		<a href="mailto:amcagra@yahoo.com">amcagra@yahoo.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	71	75	109	114	0	7	28	27	5	6	100	100	81	80	72	79	90	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	82	86	21	22	50	53	68	71	97	102	88	88	51	54	9	10	58	64	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	46	51	94	100	9	9	21	22	0	0	79	80	0	12	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network		Incidence of water logging/flooding																	
Benchmarks		0%																	
	Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)						
	61				62				14				11						

NN-2	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Allahabad		Allahabad	UP	Mr Rajendra Pratap Singh				Nagar Nigam Allahabad				0532-2624272		osnagamigam@rediffmail.com					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	75	79	192	135	0	7	24	23	11	12	89	93	98	80	75	83	65	72	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	69	72	28	29	68	71	68	71	98	100	12	13	94	80	83	91	61	67	
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	27	30	84	92	97	102	30	32	86	90	95	80	17	21	42	46			
<b>Storm Water Drainage Indicators</b>																			
		Coverage of Storm Water Drainage Network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		25				26				135				108					

NN-3	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Aligarh		Aligarh	UP	Mr Shailendra Kumar Singh				Nagar Nigam Aligarh				0571-2405520		nnaligarh@gmail.com					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		34	36	85	89	0	7	22	21	6	7	100	100	80	80	72	79	87	90
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		95	100	4	4	0	0	0	0	0	0	0	0	80	80	70	77	89	90
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		66	73	96	100	100	100	80	80	100	100	79	80	9	10	36	38		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of Storm Water Drainage Network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		65				66				30				24					

NN-4	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bareilly		Bareilly	UP	Mr. Umesh Pratap Singh				Nagar Nigam Bareilly				0581-2550074		<a href="mailto:bareillynagarnigam@gmail.com">bareillynagarnigam@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	56	59	100	105	0	5	32	30	8	9	99	100	67	70	71	78	80	88	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	97	100	41	43	0	0	0	0	0	0	0	0	69	72	40	44	79	87	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	94	100	31	33	31	33	100	100	65	68	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
74									75										
60									48										

NN-5	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Gorakhpur		Gorakhpur	UP	Mr. Rajesh Kumar Tyagi				Nagar Nigam Gorakhpur				0551-2333015		<a href="mailto:nagarnigamekp@gmail.com">nagarnigamekp@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	40	42	94	99	0	7	30	29	12	13	95	100	97	80	48	53	92	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	89	93	12	13	0	0	0	0	0	0	0	0	98	80	17	19	81	89	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	10	11	100	100	0	0	0	0	0	0	95	80	1	1	100	100			
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
91									93										
126									101										

NN-6	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Ghaziabad		Ghaziabad	UP	Mr Rakesh Kumar Singh				Nagar Nigam Ghaziabad				0120-2191518		<a href="mailto:gzb.nagar.nigam@gmail.com">gzb.nagar.nigam@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	73	77	184	135	0	7	19	19	5	6	92	97	94	80	77	85	70	77	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	95	100	77	81	87	91	97	102	97	102	1	1	99	80	88	97	78	82	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	98	100	0	0	0	0	0	0	96	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
59									60										
Current (2013-14)									Target (2014-15)										
16									13										

NN-7	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Jhansi		Jhansi	UP	Mr. Arun Prakash				Nagar Nigam Jhansi				0512-2332097		<a href="mailto:nagarayukta@jhansi.com">nagarayukta@jhansi.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
<b>Benchmarks</b>	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	41	43	75	79	34	36	22	21	3	4	100	100	78	80	69	76	61	67	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
<b>Benchmarks</b>	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	77	81	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
<b>Benchmarks</b>	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	60	66	68	75	0	0	0	0	0	0	95	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
<b>Benchmarks</b>	100%									0%									
	Current (2013-14)				Target (2014-15)					Current (2013-14)					Target (2014-15)				
	73				74					0					0				



NN-8	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Kanpur		Kanpur	UP	Mr. Rajendra Nath Bajpai				Nagar Nigam Kanpur				0512-2541258		<a href="mailto:kanpunarnagar.nigam@yahoo.co.in">kanpunarnagar.nigam@yahoo.co.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	59	62	107	112	0	7	34	32	8	9	98	100	81	80	86	95	92	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	67	68	43	45	50	53	57	60	92	97	100	100	71	75	58	64	79	87	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	82	90	100	100	0	0	90	80	100	100	83	80	69	76	39	43			
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
43									44										
12									10										

NN-9	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Lucknow		Lucknow	UP	Mr. Rakesh Kumar Singh				Nagar Nigam Lucknow				0522-2625960		<a href="mailto:nnlko@up.nic.in">nnlko@up.nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		62	65	193	135	0	7	21	20	7	8	99	104	91	80	77	85	77	85
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		72	76	60	63	84	88	84	88	67	70	0	0	92	80	36	40	73	80
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		56	62	99	100	37	39	94	80	0	0	100	80	95	100	92	90		
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
64									65										
234									187										

NN-10	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Meerut		Meerut	UP	Mr. Abdul Samad				Nagar Nigam Meerut				0121-2515133		<a href="mailto:nnmcc@up.nic.in">nnmcc@up.nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	40	42	153	153	0	7	5	5	8	9	92	97	88	80	19	21	39	43	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	96	100	13	14	5	5	0	0	0	0	0	0	98	80	48	53	41	45	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	78	86	89	98	0	0	0	0	0	0	97	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
71									72										
20									16										

NN-11	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Moradabad		Moradabad	UP	Mr. Suresh Kumar Singh				Nagar Nigam Moradabad				0591-2315682		<a href="mailto:moradabadnagarnigam@gmail.com">moradabadnagarnigam@gmail.com</a>					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	50	53	164	135	0	7	16	16	12	13	100	100	97	80	17	19	35	39	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	97	100	11	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	95	100	87	96	100	100	96	80	1	1	86	80	22	24	51	56			
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
47									48										
38									30										

NN-12	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District		State		Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID			
Saharanpur		Saharanpur		UP		Mr. Neeraj Shukla				Nagar Nigam Saharanpur				0132-2614720		<a href="mailto:nagarnigamsaharanpur@gmail.com">nagarnigamsaharanpur@gmail.com</a>			
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		40	42	78	82	0	5	26	25	14	15	99	100	98	80	4	4	95	90
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		98	100	10	11	73	77	73	77	97	102	26	26	94	80	5	6	72	79
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		10	11	98	100	0	0	0	0	0	0	91	80	0	0	0	0	0	0
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
67									68										
Current (2013-14)									Target (2014-15)										
4									3										



NN-13	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of Municipal Commissioner				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Varanasi		Varanasi	UP	Mr. Uma Kant Tripathi				Nagar Nigam Varanasi				0542-2221711		<a href="mailto:nagarnigamvns@gmail.com">nagarnigamvns@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	75	79	186	135	0	7	30	29	10	11	96	100	96	80	46	51	56	62	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	71	75	78	82	50	53	50	53	100	100	0	0	95	80	55	61	92	90	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	81	80	0	11	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
10									10										
43									34										

NPP-1	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Achhnera		Agra	UP	M.P.Singh (SDM)				Nagar Palika Parishad, Achhnera				9454417670							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	72.3	76	62.2	65		0	21	20	3	4	100	100	100	80	22.7	24	41	43	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	69.8	73		0		0	100	100		0	100	80	28.9	30	70.9	74	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
18									18										
									0										

NPP-2	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Baah		Agra	UP	RamJilal (SDM)				Nagar Palika Parishad, Baah				9454417666							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	73.4	77	49.4	52		0	24.2	23	3	4	100	100	100	80	24.9	26	59.7	63	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	65.7	69		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
44.5					45				0					0					

NPP-3	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Etmadpur		Agra	UP	Sanjiwan Ram				Nagar Palika Parishad,				9411688738							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	40.5	43	77.4	81		0	21.1	20	4	5	100	100	100	80	19.6	21	52.1	55	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	52.3	55		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
36.5					37				0					0					

NPP-4	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Fatehpursikri		Agra	UP	Rekha S Chauhan (SDM)				Nagar Palika Parishad,				8868832884							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	38.2	40	77.3	81		0	20.8	20	7	8	100	100	100	80	16.3	17	87.5	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	49	51		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
37					38				0					0					



NPP-5	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Shamsabad		Agra	UP	Sanjiwan Ram				Nagar Palika Parishad,				9411688738							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	98.1	100	93.4	98		0	20.9	20	4	5	100	100	100	80	30.2	32	76.2	80	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	70.3	74		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
38.5					39									0					

NPP-6	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Khair		Aligarh	UP	Gulasan Kr Suri				Nagar Palika Parishad,				9760737497		<a href="mailto:eo@nppkhair.in">eo@nppkhair.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	17.3	18	55	58	0	0	27.4	26	4	5	100	100	100	80	12.2	13	81.3	85	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	66.9	70	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
45.5					46				0					0					

NPP-7	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Atrauli		Aligarh	UP	Ajimuddin				Nagar Palika Parishad,				9457394435		<a href="mailto:raj कुमारverma1987@gmail.com">raj कुमारverma1987@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	69.5	73	112.2	118		0	16.6	17	4	5	100	100	100	80	9	9	81	85	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	98.8	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
16					16				0					0					

NPP-8	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Auraiya		Auraiya	UP	Jitendra Kumar Srivastava				Nagar Palika Parishad, Auriya				9454416434							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	60.8	64	118.1	124		0	19.5	20	6	7	100	100	100	80	48.3	51	31.7	33	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	74.4	78		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
25.5					26				3					2					

NPP-9	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bagpat		Bagpat	UP	S.K.Singh				Nagar Palika Parishad, Bagpat				9411024343							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	59.3	62	114.8	121		0	23.8	23	8	9	100	100	95.7	80	66.8	70	66.8	70	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	97.9	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		98	80		0		0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
93					95									0					



NPP-10	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Baraut		Bagpat	UP	Surendra Ram				Nagar Palika Parishad, Baraut				9554417633							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	44.9	47	75.4	79		0	22	21	9	10	96.7	100	80	80	38.9	41	71	75	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	96.3	100	3.27	3		0		0		0	0	90	80		0		0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	90.8	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
100					100									0					

NPP-11	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Aonla		Bareilly	UP	Shiv Raj Singh				Nagar Palika Parishad, Aonla				9412115889							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	32.3	34	62.9	66		0	21	20	7.7	8.7	96.9	100	100	80	55.4	58	86.5	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
15.5					16				3					2					

NPP-12	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Baheri		Bareilly	UP	R.R. Ambesh				Nagar Palika Parishad, Baheri				9415933520		<a href="mailto:rajesh.vidhan@gmail.com">rajesh.vidhan@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	76	80	86.1	90		0	24	23	9.7	10.7	100	100	90.9	80	5.9	6	89.1	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	97.8	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
20					20				2					2					

NPP-13	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Faridpur		Bareilly	UP	P.N.Dixit				Nagar Palika Parishad, Faridpur				9935569989							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	4.9	5	15.1	16		0	13	13	6	7	100	100	100	80	10.7	11	73.8	77	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	53.2	56		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	98.4	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
4					4				2					2					

NPP-14	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Nawabganj		Bareilly	UP	Narendra Kr Jauhari				Nagar Palika Parishad, Nawabganj				8126946844							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	11.8	12	32.9	35		0	30	29	5	6	100	100	100	80	22.9	24	17.3	18	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	98.8	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
21.5					22				2					2					

NPP-15	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Afjalgarh		Bijnore	UP	Sanjai Shukla				Nagar Palika Parishad, Afjalgarh				8923389111		nppafz@gmail.com					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	59	62	88	92		0	22	21	4	5	100	100	100	80	50	53	86	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	70	74		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
13.5					14				0					0					

NPP-16	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bijnore		Bijnore	UP	Jitendra Kumar Ananad				Nagar Palika Parishad, Bijnore				8954068787		<a href="mailto:conppbijnor@gmail.com">conppbijnor@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	68	71	121	127		0	9.3	9	17	18	99	99	97.6	80	43.8	46	94.9	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	99.8	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	90	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
39					40									0					

NPP-17	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Chandpur		Bijnore	UP	D.P.Shukla				Nagar Palika Parishad, Chandpur				9919064929							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	75.3	79	51.5	54		0	19.8	20	8	9	100	100	100	80	87.7	92	18.6	20	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	96.5	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
37.5					38				0					0					



NPP-18	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Dhampur		Bijnore	UP	Sanjai Shukla				Nagar Palika Parishad, Dhampur				8923389111		<a href="mailto:sanjayeo@gmail.com">sanjayeo@gmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	26	27	60	63		0	19	19	6	7	100	100	100	80	51	54	40	42	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	92	97		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>	100%								0%										
	Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)						
	25.5				26				6				5						

NPP-19	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Haldaur		Bijnore	UP	Vinod Kumar				Nagar Palika Parishad, Haldaur				9456410413		<a href="mailto:conpphaldaur@gmail.com">conpphaldaur@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	47.2	50	95.4	100		0	23.8	23	4	5	100	100	100	80	13	14	95.8	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	96.7	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	84	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
57					58				0					0					

NPP-20	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Kiratpur		Bijnore	UP	Indrapal Singh				Nagar Palika Parishad, Kiratpur				9410429049		<a href="mailto:conppkiratbi-up@nic.in">conppkiratbi-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	20.1	21	77.7	82		0	22.2	21	10	11	100	100	96.6	80	4.4	5	75.7	79	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	98.65	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	97.6	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
74.5					76				0					0					

NPP-21	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Nagina		Bijnore	UP	Indrapal Singh				Nagar Palika Parishad, Nagina				9410429049		<a href="mailto:conppnagibi-up@nic.in">conppnagibi-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	18.6	20	52.1	55		0	21	20	12	13	100	100	97.8	80	82.6	87	85	89	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	95.63	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	99.3	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
36.5					37									0					

NPP-22	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Najibabad		Bijnore	UP	Vinod Kumar				Nagar Palika Parishad, Najibabad				9456410413							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	55.9	59	86	90		0	22.7	22	8.8	9.8	100	100	100	80	25.8	27	92.8	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	97.7	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	4.8	5	100	100		0		0		0	88.5	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
33					34									0					

NPP-23		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Nahtaur		Bijnore	UP	Jitendra Kumar Ananad				Nagar Palika Parishad, Nahtaur				8954068787		<a href="mailto:conppbijnor@gmail.com">conppbijnor@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		46	48	58	61	0	15.1	15	9	10	100	100	100	80	12	13	76.5	80	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		98	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	89.1	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
39.5									40										
									0										

NPP-24	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Noorpur		Bijnore	UP	Narendra Kr Jauhari				Nagar Palika Parishad, Noorpur				9319110725							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	40.3	42	52.1	55		0	24.1	23	5	6	100	100	100	80	85.2	89	34.6	36	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	52.2	55		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
87					89									0					

NPP-25	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Seohara		Bijnore	UP	A.K.Vasisth				Nagar Palika Parishad, Seohara				9453300574		<a href="mailto:conppseohbi-up@nic.in">conppseohbi-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	19.5	20	49.4	52		0	6.3	6	8	9	100	100	100	80	10.2	11	79.5	83	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	86.4	91		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
25.5					26				2					2					



NPP-26	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																			
Name of the ULB		District	State	Name of the Executive Officer			Postal address with PIN code				Phone & Fax Nos.		Email ID							
Sherkoat		Bijnore	UP	Sanjay Shukla			Nagar Palika Parishad, Sherkoat				8923389111		nppshetkot123@gmail.com							
<b>Water Supply Indicators</b>																				
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges				
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Target (2014-15)	
	12	13	76	80		0	24	23	6	7	100	100	80	80	18	19	76	80		
<b>Sewage Management (Sewerage and Sanitation)</b>																				
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges				
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%				
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Target (2014-15)	
	51	54		0		0		0		0		0		0		0		0		
<b>Solid Waste Management Indicators</b>																				
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges						
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0		
<b>Storm Water Drainage Indicators</b>																				
Coverage of storm drainage network									Incidence of water logging/flooding											
Benchmarks									0%											
Current (2013-14)									Target (2014-15)											
3									0											

NPP-27	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bilsa		Badaun	UP	K.K.Awasthi (SDM)				Nagar Palika Parishad, Bilsa				9454415836							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	12.6	13	38.3	40	0	0	30.9	29	8	9	100	100	100	80	20.3	21	50	53	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	55.4	58	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	98.7	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
41.5					42				4					3					

NPP-28	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bisauli		Badaun	UP	Gulab Chandra (SDM)				Nagar Palika Parishad, Bisauli				9454415837		<a href="mailto:conppbisaulibd-up@nic.in">conppbisaulibd-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	34	36	94	99	0	19	19	9	10	100	100	100	80	24.2	25	89.7	90		
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0			
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
9.5					10									0					

NPP-29	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Badaun		Badaun	UP	B. Prasad (SDM)				Nagar Palika Parishad, Badaun				05832-226933							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	44	46	119	125		0	19	19	7	8	100	100	100	80	32.6	34	52	55	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
22					22				2					2					

NPP-30	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Kakrala		Badaun	UP	R.P.Kashyap				Nagar Palika Parishad, Kakrala				8273065411							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	37.6	39	134.1	135		0	21.2	20	4.3	5.3	100	100	100	80	24.3	26	44	46	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	92.8	97		0		0		0		0	100	80		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	94.2	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
39.5					40									0					

NPP-31	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Sahaswan		Badaun	UP	Laltesh Saxena				Nagar Palika Parishad, Sahaswan				9458434313		<a href="mailto:nppsahaswan@gmail.com">nppsahaswan@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	12.3	13	91.9	96		0	29.5	28	2	3	100	100	87	80	22.1	23	38.2	40	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	67.1	70		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		0		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
11.5					12				0					0					

NPP-32	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Ujhani		Badaun	UP	Laltesh Saxena				Nagar Palika Parishad, Ujhani				9458434313		nppujhani@gmail.com					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	41.8	44	132.5	135		0	26.3	25	6	7	100	100	93.3	80	20.7	22	36.2	38	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	57.3	60		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
28.5					29									0					

NPP-33	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Anoopshahar		Bulandshahar	UP	Indresh Kumar , SDM				Nagar Palika Parishad, Anoopshahar				9454419068							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	41.9	44	129.3	135	0	21.3	20	8	9	88.2	93	100	80	27.9	29	18	19		
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0			
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					



NPP-34		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bulandsahar		Bulandsahar	UP	Arun Kr Gupta				Nagar Palika Parishad, Bulandsahar				05732-286116							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	29.2	31	123.5	130		0	23	22	12	13	97.5	100	92.7	80	83.2	87	71.9	75	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	92.2	97		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	82.1	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
45					46									0					

NPP-35	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Dibai		Bulandshahr	UP	Indresh Kumar , SDM				Nagar Palika Parishad, Dibai				9454419068							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	42.5	45	110.3	116		0	25.8	25	6	7	100	100	100	80	18	19	81.8	86	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	62.5	66		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	97.5	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
39					40									0					

NPP-36	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Gulavati		Bulandshahr	UP	Surendra Singh				Nagar Palika Parishad, Gulavati				9412472627		<a href="mailto:nppgulaothi@gmail.com">nppgulaothi@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	21.1	22	45.8	48		0	23.3	22	6	7	100	100	100	80	13.8	14	82.1	86	
<b>Sanitation Indicators</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	79	83		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	98.3	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
16					16				0					0					

NPP-37	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Jahangirabad		Bulandshahr	UP	Himanshu Gautam				Nagar Palika Parishad, Jahangirabad				9454416732							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	12.2	13	68.1	72		0	18.8	19	6	7	100	100	100	80	5.8	6	61	64	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	67.3	71		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-38	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Khurja		Bulandshahr	UP	Arun Kr Gupta				Nagar Palika Parishad, Khurja				9451815888		<a href="mailto:eokhurjanagarpalika@in.com">eokhurjanagarpalika@in.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	34.5	36	81.5	86		0	18.4	18	6	7	100	100	100	80	11.8	12	33.4	35	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
100					100				0					0					

NPP-39	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Sikandarabad		Bulandshahr	UP	Surendra Singh Yadav				Nagar Palika Parishad, Sikandarbad				9412472627							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	46	48	63.8	67		0	20.6	20	10	11	100	100	100	80	31.1	33	84.2	88	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	97.5	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
9					9									0					

NPP-40	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Shikarpur		Bulandshahr	UP	Yogesh Kumar				Nagar Palika Parishad, Shikarpur				9454416730		<a href="mailto:nagarpalikashikarpur@gmail.com">nagarpalikashikarpur@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	26.9	28	42.1	44		0	20	20	4	5	100	100	100	80	20.3	21	51.9	54	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	86.2	91		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
40					41									0					

NPP-41	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Syana		Bulandshahr	UP	Km Amita Varun				Nagar Palika Parishad, Syana				9410639925		<a href="mailto:nppsiyana55@gmail.com">nppsiyana55@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	40.1	42	40	42	0	0	18	18	3.5	4.5	100	100	100	80	15.3	16	45.5	48	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	87.5	92	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	100	100	0	0	0	0	0	0	100	80	0.1	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
38					39				0					0					



NPP-42	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Aliganj		Etah	UP	G.K.Suri				Nagar Palika Parishad, Aliganj				8445384874		<a href="mailto:npliganj@rediffmail.com">npliganj@rediffmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	14.5	15	98	103		0	30.3	29	3	4	100	100	93.8	80	13.2	14	33.8	35	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	97.8	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-43	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Jalesar		Etah	UP	L.K.Nimesh				Nagar Palika Parishad, Jalesar				8410831875		<a href="mailto:nppjalesar@rediffmail.com">nppjalesar@rediffmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	50.53	53	78	82	0	29.5	28	6	7	100	100	100	80	15.4	16	84.7	89		
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	82.89	87	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0			
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
48					49				2					2					

NPP-44	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Marhara		Etah	UP	M.A.Ansari				Nagar Palika Parishad, Marhara				9415746388							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	36.7	39	94.3	99	0	0	20	20	3	4	83.3	87	81.8	80	13.44	14	61.8	65	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	25.8	27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100	0	0	0	0	0	100	80	0	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
5					5									0					

NPP-45	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Etah		Etah	UP	D.K. Srivastava				Nagar Palika Parishad, Etah				9198648483							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	24	25	71.2	75		0	20.5	19	10	11	100	100	95.7	80	92.6	97	25.9	27	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	91.7	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
17.5					18				0					0					

NPP-46	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Ganjudwara		Kasganj	UP	Nihal Singh				Nagar Palika Parishad, Ganjudwara				9457037650							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	6.3	7	49.1	52		0	25	24	5	6	100	100	89.5	80	79.5	83	15	16	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	63.4	67		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
16					16				0					0					

NPP-47	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Kashganj		Kasganj	UP	B.M.Mishra ADM				Nagar Palika Parishad, Kashganj				9454417587		<a href="mailto:conppkasganj@gmail.com">conppkasganj@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	33.1	35	56.6	59		0	21	20	10	11	100	100	100	80	36.7	39	41.9	44	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	63.6	67		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
40.5					41				3					2					

NPP-48	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Soron		Kasganj	UP	Amita Singh Ariya				Nagar Palika Parishad, Soron				9568392176		nppssoron@gmail.com					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	12.9	14	126.6	133		0	24.26	23	4	5	100	100	100	80	4.4	5	28.5	30	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	69.3	73		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
5.5					6									0					

NPP-49	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bharthana		Etawah	UP	Tafsir Husain				Nagar Palika Parishad, Bharthana				9719936508		<a href="mailto:nagarpalikabharthana@hotmail.com">nagarpalikabharthana@hotmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		40.4	42	85	89	0	15.9	16	3	4	100	100	91.2	80	26.1	27	58.6	62	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		83.7	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		0	100	100	0	0	0	0	0	100	80	0	0	0	0	0			
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		32.5				33				0				0					



NPP-50	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Etawah		Etawah	UP	Janardan Rai				Nagar Palika Parishad, Etawa				9451566570		<a href="mailto:nagarpalikaetawah@gmail.com">nagarpalikaetawah@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	51.9	54	77.5	81		0	32.1	30	7	8	100	100	94.5	80	37.2	39	16.1	17	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	70.8	74		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100	100	100		0	100	100	91.8	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
40					41				3					2					

NPP-51	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Jasvantnagar		Etawah	UP	Tafsir Husain				Nagar Palika Parishad, Jasvantnagar				9719936508							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	46.11	48	85.16	89		0	20	20	6	7	100	100	100	80	38.93	41	75.17	79	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	90.3	95		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	91.67	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
43.5					44				2					2					

NPP-52	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Farukhabad		Farukhabad	UP	Raghuvar Dayal Bajpai				Nagar Palika Parishad, Farukhabad				9415155277		<a href="mailto:nppfbd@gmail.com">nppfbd@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	33.1	35	50.7	53	0	0	12.5	13	16	17	97.2	100	100	80	9.8	10	40.6	43	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	76.7	81	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-53	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Kayamganj		Farukhabad	UP	P.K. Srivastava				Nagar Palika Parishad, Kayamganj				05630-232028 / 9451005917		nagarpalikakaimganj.up@gmail.com					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	57.8	61	70.9	74		0	17.4	17	6	7	100	100	100	80	35.1	37	66.4	70	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	66.4	70		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		0		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-54	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Firozabad		Firozabad	UP	Anil Kumar				Nagar Palika Parishad, Firozabad				9412457844							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	36	38	66.4	70	0	0	9.3	9	4	5	98.7	100	84.5	80	85	89	42.3	44	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	84.7	89	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-55	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Shikohabad		Firozabad	UP	Nand Lal				Nagar Palika Parishad, Shikohabad				9897233839							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	22.7	24	51.5	54		0	9.9	10	3	4	100	100	100	80	37.7	40	35.4	37	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	88.8	93		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
49					50				6					5					

NPP-56	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Shirsaganj		Firozabad	UP	Anil Kumar				Nagar Palika Parishad, Shirsaganj				9412457844							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	71.9	75	82.3	86	0	0	11.4	11	4	5	100	100	100	80	13.3	14	38	40	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	99.6	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-57	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Tundla		Firozabad	UP	A.K . Singh Chauhan				Nagar Palika Parishad, Tundla				9451545421							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	44.8	47	75.8	80		0	16	16	4	5	100	100	100	80	21.1	22	83.3	87	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	90	95		0		0		0		0	100	80		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					



NPP-58	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Dadri		GB Nagar	UP	Vandna Sharma				Nagar Palika Parishad, Dadri				999963642		<a href="mailto:mukeshgautam0@gmail.com">mukeshgautam0@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	2	2	28.5	30		0	20	20	7	8	95.7	100	88.5	80	9.8	10	52.5	55	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	96.3	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-59	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Garhmukteswar		Ghaziabad	UP	Dilip Kumar (Tahasildar)				Nagar Palika Parishad, Garhmukteswar				9454416782		<a href="mailto:nppgarmukteswar@gmail.com">nppgarmukteswar@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	34.2	36	79.2	83		0	23.2	22	6	7	99.4	100	99.1	80	43	45	79	83	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	42.1	44		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-60	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Hapur		Ghaziabad	UP	N.K.Teotia				Nagar Palika Parishad, Hapur				9456615128							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	29.1	31	97.5	102		0	19	19	15	16	92.1	97	100	80	42.3	44	92	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	3	3		0		0		0	0	100	80	15.1	16	90.1	90		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0			
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
35					36				0					0					

NPP-61	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Loni		Gaziabad	UP	Dr. Dharendra Kumar				Nagar Palika Parishad, Loni				9958970821		<a href="mailto:npp.loni@gmail.com">npp.loni@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	10.9	11	187.4	135		0	9.1	9	9	10	100	100	100	80	13.6	14	56.8	60	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	88.2	93	0	0		0		0		0		0	85.2	80		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	85.2	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-62		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Modinagar		Ghaziabad	UP	Raj Kishore Prasad				Nagar Palika Parishad, Modinagar				9411987117		<a href="mailto:nppmodinagar@yahoo.in">nppmodinagar@yahoo.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		68.9	72	160	135		0	5.2	5	11	12	100	100	100	80	61.1	64	68.8	72
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		83.3	87		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	100	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
50									51										
									0										

NPP-63	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Muradnagar		Ghaziabad	UP	Samim Ahmad				Nagar Palika Parishad, Muradnagar				9412367884							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	15.6	16	64	67	0	17.1	17	11	12	100	100	100	80	46.2	49	80.2	84		
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-64	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Pilkhua		Gaziabad	UP	D N Saxena				Nagar Palika Parishad, Pilkhua				9984298707							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	21	22	106	111	0	0	20	20	12	13	93.2	98	100	80	24.4	26	89.7	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	94.1	99	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-65	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Hathras		Mahamayanagar	UP	Nanhku (SDM)				Nagar Palika Parishad, Hathras				9454417793							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	34	36	50.4	53	0	0	4	4	3	4	0	0	93.6	80	13.2	14	41.6	44	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	99.7	100	0	0	0	0	0	0	0	0	0	93.8	80	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	66.1	69	0	0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					



NPP-66	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Sikandrara		Mahamayanagar	UP	Shiv Dayal (SDM)				Nagar Palika Parishad, Sikandrara				9454417792							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	34.2	36	54.2	57		0	13.3	13	4	5	100	100	100	80	29.2	31	58.2	61	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-67	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Amroha		JP Nagar	UP	Nagendra Sharma (SDM)				Nagar Palika Parishad, Amroha				9415065378		<a href="mailto:conppamrjpn@up.nic.in">conppamrjpn@up.nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	30.9	32	35.8	38		0	19.3	19	12	13	100	100	100	80	52.1	55	39.6	42	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	99.6	100		0		0		0	99.5	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-68	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bachhrau		JP Nagar	UP	M. Qamil Pasa				Nagar Palika Parishad, Bachhrau				9412249243		<a href="mailto:conppbachjp.up@nic.in">conppbachjp.up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	37.4	39	107	112	0	0	18	18	5	6	94.8	100	100	80	15	16	72.1	76	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	42.2	44	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-69	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Dhanaura		JP Nagar	UP	P N Gupta				Nagar Palika Parishad, Dhanaura				9450435321		<a href="mailto:conppdhanaurajp.up@nic.in">conppdhanaurajp.up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	15.5	16	79.7	84		0	24	23	6	7	100	100	100	80	13.8	14	44.9	47	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	98.9	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
25.5					26									0					

NPP-70	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Hasanpur		JP Nagar	UP	M.A. Khan				Nagar Palika Parishad, Hasanpur				9542323939		npphasanpur@yahoo.in					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	19.3	20	43	45	0	0	7.7	8	7	8	100	100	100	80	33.8	35	76.8	81	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	95.4	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
44					45				0					0					

NPP-71	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Chhibramau		Kannauj	UP	Sunil Kumar Shukla ( Duepty Collector)				Nagar Palika Parishad, Chhibramau				9454418902		eonnppchibaramaukj.up@nic.in					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	45	47	124.9	131		0	21.1	20	7	8	100	100	100	80	5.1	5	89.3	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	64.5	68		0		0		0		0	100	80		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-72		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Gurusaiganj		Kannauj	UP	Yogendra Kumar Jauhari				Nagar Palika Parishad, Gurusaiganj				9412330679		conppgursahaiganjaniknj@yahoo.in					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		57.5	60	98.6	104		0	14	14	8	9	100	100	100	80	14.9	16	68.9	72
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		95.4	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	100	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
50									51										
0									0										

NPP-73	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Kannauj		Kannauj	UP	Satendra Tiwari				Nagar Palika Parishad, Kannauj				9412715483		<a href="mailto:anjaniknj@yahoo.in">anjaniknj@yahoo.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	83.3	87	256.4	135		0	15	15	9	10	100	100	95.7	80	39.8	42	52.2	55	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	98.8	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100	100	100	100	80	50	53	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					



NPP-74	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mainpuri		Mainpuri	UP	Anuj Kaushik				Nagar Palika Parishad, Mainpuri				9760187022		<a href="http://nppmainpuri.in">nppmainpuri.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	38.1	40	137.2	135		0	22.6	21	10	11	100	100	100	80	17	18	49	51	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	76.2	80	0	0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
37.5					38									0					

NPP-75	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mathura		Mathura	UP	Krishna Pal Singh				Nagar Palika Parishad, Mathura				8273644001		<a href="mailto:nagarpalikaparishad_mathura@rediffmail">nagarpalikaparishad_mathura@rediffmail</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	48.3	51	104.8	110		0	14.7	15	14	15	99.1	100	95.9	80	56	59	95	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	82.2	86	5.3	6	44.1	46	50.7	53		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	26.3	29	100	100	9.1	10	90.5	80	100	100	100	80	100	100	0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
31.5					32				40					32					

NPP-76	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Koshikalan		Mathura	UP	V K srivastav ( SDM)				Nagar Palika Parishad,				9359051061		<a href="http://nppkosikalan.in">nppkosikalan.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	36.8	39	77.2	81		0	8.3	8	8	9	100	100	100	80	28.7	30	54.6	57	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	57.1	60		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		0		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-77	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Vrindavan		Mathura	UP	Krishna Pal Singh				Nagar Palika Parishad, Vrindavan				8273644001							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	81.1	85	115.1	121	0	13.3	13	8	9	98.4	100	100	80	23.5	25	81.3	85		
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	80	84	34.7	36	38.6	41	91.7	96	100	100	96.7	80	18	19	75.2	79	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80	0		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
19					19									0					

NPP-78	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mawana		Meerut	UP	Mh Masood Ahmad				Nagar Palika Parishad, Mawana				9368144519		<a href="mailto:conppmawme-up@nic.in">conppmawme-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	36.1	38	50.4	53		0	26.5	25	10	11	100	100	100	80	44.8	47	21.6	23	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	76.2	80		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-79	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Saradhana		Meerut	UP	Hem Chandra Sharma				Nagar Palika Parishad, Sardhana				9412329490		<a href="mailto:nppsardhana@gmail.com">nppsardhana@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	26.6	28	98.7	104		0	12.2	12	6	7	100	100	100	80	22.6	24	81.8	86	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	80	84		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-80	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bahjoi		Muradabad	UP	Surendra Bahadur Yadav (SDMO)				Nagar Palika Parishad, Bahjoi				9454416870							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	18.8	20	42.1	44		0	13.9	14	4	5	100	100	100	80	48.6	51	64.1	67	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	94	99		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		0		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-81	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bilari		Muradabad	UP	Satya Dev Singh				Nagar Palika Parishad, Bilari				8449796977							
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	46.3	49	134.6	135		0	15.3	15	8	9	100	100	100	80	41.5	44	77.4	81	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	99.2	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
	Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)						
	50				51				0				0						



NPP-82	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Chandausi		Muradabad	UP	S.K Gautam				Nagar Palika Parishad, Chandausi				9415593764		<a href="mailto:conppchandausi@gmail.com">conppchandausi@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	41.9	44	86.6	91		0	22.2	21	11	12	100	100	100	80	64.4	68	97.6	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	93.4	98	0	0		0		0		0	0	100	80		0		0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)			
		0	100	100		0		0		0	100	80		0		0			
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
48					49									0					

NPP-83	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Sambhal		Muradabad	UP	Raj Kumar Gupta				Nagar Palika Parishad, Sambhal				9415352183		<a href="mailto:rkuptaao@gmail.com">rkuptaao@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	27.9	29	48.4	51		0	21.7	21	9	10	100	100	99.5	80	15.8	17	74.5	78	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	99	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		0		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-84	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Thakurdwara		Muradabad	UP	MaskoorurRehman				Nagar Palika Parishad, Thakurdwara				9760628973		<a href="mailto:Nagarpalikathakurdwara@gmail.com">Nagarpalikathakurdwara@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	26.1	27	55.6	58		0	11.1	11	6	7	100	100	100	80	57.1	60	81.3	85	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	96.3	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	96	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				2					2					

NPP-85	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Kairana		Mujaffarnagar	UP	M.K.Rastogi				Nagar Palika Parishad, Kairana				8665820400		npkairana@gmail.com					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	40	42	162.6	135		0	11	11	14	15	100	100	100	80	37.3	39	22.3	23	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	94.2	99		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-86	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Kandhala		Mujaffarnagar	UP	Md Qasim Ansari				Nagar Palika Parishad, Kandhala				9412635386		<a href="mailto:nagarpalikakandhla@gmail.com">nagarpalikakandhla@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	70.2	74	90.6	95		0	25	24	12	13	100	100	100	80	24.8	26	57.5	60	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	95.2	100	0	0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-87	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Khatauli		Mujaffarnagar	UP	A K Rai				Nagar Palika Parishad, Khatauli				9415145503		nppkht@gmail.com					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	37.5	39	119.3	125		0	20.6	20	16	17	100	100	100	80	13.9	15	65.3	69	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	0	0		0		0		0	0	100	80	0	0	0	0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80	0	0	0	0			
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-88	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mujaffarnagar		Mujaffarnagar	UP	M. Masood A.				Nagar Palika Parishad, Mujaffarnagar				9837435841		-					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	81.6	86	99.5	104		0	22	21	14	15	100	100	100	80	95.8	100	92	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	21.5	23	28.8	30	33.7	35	100	100	0	0	100	80	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	58.2	64	100	100	50	53	50	53	0	0	100	80	100	100	100	100	11	12	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
42.5					43				5					4					

NPP-89	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Shamli		Mujaffarnagar	UP	Vikas Sain				Nagar Palika Parishad, Shamli				9412118077							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	49.3	52	241.7	135	0	0	15	15	14	15	98.8	100	100	80	33.5	35	63.8	67	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	90.3	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					



NPP-90	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bisalpur		Piliphit	UP	Surendra Pratap				Nagar Palika Parishad, Bisalpur				9415526902		nppbisalpur.in					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	16.5	17	19	20		0	13.3	13	9	10	100	100	100	80	11	12	85.4	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	71	75		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-91	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Pilibhit		Pilibhit	UP	HemRaj				Nagar Palika Parishad, Pilibhit				9458473620		<a href="mailto:hemrajeo@gmail.com">hemrajeo@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	49.3	52	120.5	127		0	21	20	12	13	100	100	100	80	36.9	39	51.4	54	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	74	78		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
43					44									0					

NPP-92	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Puranpur		Piliphit	UP	Ram Prakash (SDM)				Nagar Palika Parishad, Puranpur				9454415864							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	10.5	11	79	83		0	24.1	23	7	8	100	100	100	80	33.8	35	47.4	50	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
37					38				2					2					

NPP-93	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bilaspur		Rampur	UP	Mr. Shahinsha Wali Khan				Nagar Palika Parishad, Bilaspur				9897882255		<a href="mailto:nagarpalika_bilaspur@yahoo.com">nagarpalika_bilaspur@yahoo.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	49.6	52	30.1	32		0	20	20	8	9	100	100	100	80	44.8	47	85.4	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-94	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Milak		Rampur	UP	Vijay Pal Singh				Nagar Palika Parishad, Milak				9412668091		<a href="mailto:veejay1976@gmail.com">veejay1976@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	20.9	22	132.5	135		0	12.6	13	9	10	100	100	100	80	12.1	13	41.4	43	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	99.7	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-95	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Rampur		Rampur	UP	Mr. Shahinsha Wali Khan				Nagar Palika Parishad, Rampur				987882255							
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	16.4	17	84.2	88		0	16.1	16	9	10	95	100	100	80	19.3	20	18.1	19	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	0	0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

NPP-96	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Swar		Rampur	UP	Rahat Ali				Nagar Palika Parishad, Swar				9412892040		<a href="mailto:eo@nagarpalikaparishadsuar.org">eo@nagarpalikaparishadsuar.org</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	17	18	28	29		0	27	26	12	13	100	100	100	80	16	17	15	16	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	61	64		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
13					13				5					4					

NPP-97	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Tanda		Rampur	UP	V K Solanki				Nagar Palika Parishad, Tanda				9411050357		npptanda37@gmail					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	32	34	79.5	83		0	5	5	12	13	98	100	85.7	80	10.5	11	16.9	18	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	85.7	90		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					



NPP-98	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Deobandh		Saharanpur	UP	Om Prakash				Nagar Palika Parishad, Deobandh				9793674377		codeband@yahoo.com					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	76.2	80	107.1	112		0	22.3	21	10	11	97.1	100	100	80	38.4	40	85.2	89	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	92.6	97		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				11					9					

NPP-99	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Gangoh		Saharanpur	UP	Surendra				Nagar Palika Parishad, Gangoh				9412065892		eo@gangohnp.org					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	40.9	43	76.7	81		0	25	24	7	8	100	100	92.2	80	25.9	27	30.8	32	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	90.4	95		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51									0					

<b>NPP-100</b>		<b>13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)</b>																	
<b>Name of the ULB</b>		<b>District</b>	<b>State</b>	<b>Name of the Executive Officer</b>				<b>Postal address with PIN code</b>				<b>Phone &amp; Fax Nos.</b>		<b>Email ID</b>					
Nakud		Saharanpur	UP	Surendra				Nagar Palika Parishad, Nakud				9412065892		<a href="mailto:conppnakursa-up@nic.in">conppnakursa-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		75.8	80	138.2	135		0	6.2	6	8	9	100	100	100	80	23.8	25	85.9	90
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		90.7	95		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		47.5				48								0					

NPP-101	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Sarsawan		Saharanpur	UP	Om Prakash				Nagar Palika Parishad, Sarsawan				01331-245118.		<a href="mailto:conppsarsawa1984@gmail.com">conppsarsawa1984@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	38.5	40	96	101		0	24.5	23	7	8	100	100	100	80	27.6	29	71.2	75	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	89.9	94		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
50					51				0					0					

NPP-102		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Jalalabad		Shahjahanpur	UP	N K Gupta				Nagar Palika Parishad, Jalalabad				9936452459		<a href="mailto:nagarpalikajalalbad.up@gmail.com">nagarpalikajalalbad.up@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		7.64	8	41.78	44		0	22.22	21	6	7	93.33	98	100	80	47.53	50	84.67	89
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		86.36	91		0		0		0		0		0		0		0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)						Target (2014-15)			Current (2013-14)						Target (2014-15)				
50						51									0				

<b>NPP-103</b>		<b>13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)</b>																	
<b>Name of the ULB</b>		<b>District</b>	<b>State</b>	<b>Name of the Executive Officer</b>				<b>Postal address with PIN code</b>				<b>Phone &amp; Fax Nos.</b>		<b>Email ID</b>					
Shahjahanpur		Shahjahanpur	UP	Munendra Singh Rathor				Nagar Palika Parishad, Shahjahanpur				9451316608							
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		39.3	41	64	67		0	17.2	17	6	7	100	100	100	80	52.9	56	89.9	90
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		97.1	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		50				51				5				4					

<b>NPP-104</b>		<b>13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)</b>																	
<b>Name of the ULB</b>		<b>District</b>	<b>State</b>	<b>Name of the Executive Officer</b>				<b>Postal address with PIN code</b>				<b>Phone &amp; Fax Nos.</b>		<b>Email ID</b>					
Puwayan		Shahjahanpur	UP	B.L. Saroj				Nagar Palika Parishad, Puwayan				9454415880		<a href="mailto:npppowayan@gmail.com">npppowayan@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	17.9	19	55.9	59		0	18.8	19	3	4	100	100	100	80	12	13	39.3	41	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	59.9	63		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)						
21				21					5				4						

NPP-105		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																											
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID															
Tilhar		Shahjahanpur	UP	O P Gupta				Nagar Palika Parishad, Tilhar				9415853450		<a href="mailto:npp.2550@gmail.com">npp.2550@gmail.com</a>															
<b>Water Supply Indicators</b>																													
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges													
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%											
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)											
33.7		35		53.5		56		12.3		12		10		11		100		100											
89.2		80		99.5		100		40.9		43																			
<b>Sewage Management (Sewerage and Sanitation)</b>																													
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges													
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%													
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)											
92.8		97		0		0		0		0		0		0		0		0											
<b>Solid Waste Management Indicators</b>																													
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges															
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%													
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)											
0		100		100		0		0		0		97.4		80		0		0											
<b>Storm Water Drainage Indicators</b>																													
Coverage of storm drainage network									Incidence of water logging/flooding																				
Benchmarks									0%																				
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)																
50				51					0				0																



NPP-106		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Nawabganj		Barabanki	UP	Mr. Shiv Kumar Singh				Nagar Palika Parishad, Nawabganj				05248-222228		<a href="mailto:conppbarabanki@gmail.com">conppbarabanki@gmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		75	79	114	120	0	0	5	5	11	12	100	100	85	80	70	74	25	26
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		97	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		64	70	100	100	0	0	10	11	75	79	92	80	0	0	0	0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		82				84				2				2					

NPP-107	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bindki		Fatehpur	UP	Mr. Surendra Prasad Sharma				Nagar Palika Parishad, Bindki				05181-257568		<a href="mailto:conppbindkift-up@nic.in">conppbindkift-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	64	67	104	109	0	0	7	7	10	11	100	100	100	80	21	22	56	59	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	95	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	98	108		0		0		0	89	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
34					35				4					3					

NPP-108		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID																					
Fatehpur		Fatehpur	UP	Mr. Ram Chandra				Nagar Palika Parishad, Fatehpur				05180-224412		<a href="mailto:conppfatehpurft-up@nic.in">conppfatehpurft-up@nic.in</a>																					
<b>Water Supply Indicators</b>																																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges																			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																	
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
52		55		117		123		0		0		17		17		10		11		96		101		89		80		16		17		89		90	
<b>Sewage Management (Sewerage and Sanitation)</b>																																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
96		101				0				0				0				0				0				0									
<b>Solid Waste Management Indicators</b>																																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
0		0		98		100		0		0		100		80		20		21		99		80		0		0		0		0					
<b>Storm Water Drainage Indicators</b>																																			
Coverage of storm drainage network									Incidence of water logging/flooding																										
Benchmarks									0%																										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)																						
88				90					2				2																						

NPP-109		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bilgram		Hardoi	UP	Mr. Ajeet Kumar				Nagar Palika Parishad, Bilgram				05851-241051		<a href="mailto:nppbilgram@gmail.com">nppbilgram@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		45	47	44	46	0	0	25	24	4	5	100	100	81	80	23	24	57	60
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		100	100		0		0		0		0		0		0		0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	90	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
36									37										
0									0										

NPP-110		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Hardoi		Hardoi	UP	Mr. Pappu Gupta				Nagar Palika Parishad, Hardoi				9454416599		npphardoi@gmail.com					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		30	32	80	84	0	0	1	1	12	13	94	99	100	80	60	63	71	75
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		100	100		0		0		0		0		0		0		0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	98	108		0		0		0	90	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
33									34										
12									10										

NPP-111		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mallawan		Hardoi	UP	Mr. Virendra Narayan Tiwari				Nagar Palika Parishad, Mallawan				9628464127		<a href="mailto:conppmallawnhr-up@nic.in">conppmallawnhr-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		20	21	61	64	0	0	13	13	7	8	100	100	95	80	18	19	90	90
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		68	71		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	90	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		8				8				0				0					

NPP-112		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Pihani		Hardoi	UP	Mr. Rambalak Mishra				Nagar Palika Parishad, Pihani				05853-262242		<a href="mailto:conpppihanihr-up@nic.in">conpppihanihr-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		7	7	37	39	0	0	70	67	9	10	100	100	100	80	33	35	45	47
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		98	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	98	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
28									29										
1									1										

NPP-113		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Sandi		Hardoi	UP	Mr. Satyadev Singh				Nagar Palika Parishad, Sandi				8449796977		<a href="mailto:conppshandhr-up@nic.in">conppshandhr-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		38	40	67	70	0	0	18	18	4	5	100	100	100	80	21	22	27	28
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		93	98		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	97	100		0		0		0	100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		54				55								0					



NPP-114		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Sandila		Hardoi	UP	Mr. Lal Chand Bharti				Nagar Palika Parishad, Sandila				05854-271029		<a href="mailto:nppsandila.hardoi@gmail.com">nppsandila.hardoi@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		35	37	59	62	0	0	15	15	5	6	100	100	100	80	18	19	82	86
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		95	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0		100	80		0		0	0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
43									44										
2									2										

NPP-115		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Shahabad		Hardoi	UP	Mr. Mansharam Verma				Nagar Palika Parishad, Shahabad				9454416600		<a href="mailto:nagarpalikashahabad@gmail.com">nagarpalikashahabad@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		8	8	126	132	0	0	17	17	9	10	100	100	90	80	22	23	42	44
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		91	96		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	90	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
31									32										
0									0										

NPP-116		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Pukhraya		Kanpur Dehat	UP	Mr. Kailash Nath Rawat				Nagar Palika Parishad, Pukhraya				05513-270276		<a href="mailto:conpppukhrayakd-up@nic.in">conpppukhrayakd-up@nic.in</a>					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	93	98	68	71	0	0	8	8	4	5	100	100	100	80	15	16	68	71	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	94	103		0		0		0		100	80		0		0	0	
Storm Water Drainage Indicators																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)						Target (2014-15)			Current (2013-14)						Target (2014-15)				
12						12			0						0				

NPP-117		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Billhaor		Kanpur Nagar	UP	Mr. Rakesh Kumar				Nagar Palika Parishad, Billahaor				05112-270159		<a href="mailto:kanpurnagarpalikabilhaur@gmail.com">kanpurnagarpalikabilhaur@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		70	74	83	87	0	0	23	22	8	9	100	100	90	80	50	53	72	76
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		93	98		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	91	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
50									51										
									0										

NPP-118		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Ghatampur		Kanpur Nagar	UP	Mr. Vimalapati				Nagar Palika Parishad, Ghatampur				05115-270786		<a href="mailto:nppghatampur.up@gmail.com">nppghatampur.up@gmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		72	76	47	49	0	0	10	10	10	11	90	95	100	80	38	40	10	11
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		80	84		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		50				51				1				1					

NPP-119		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Golagokarnnath		Khiri	UP	Mr. Satya Prkash Singh				Nagar Palika Parishad, Golagokarnnath				05876-233434		<a href="mailto:nagarpalikagola@rediffmail.com">nagarpalikagola@rediffmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		22	23	30	32	0	0	17	17	4	5	96	101	90	80	17	18	36	38
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		99	104		0		0		0		0		0		0		0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)						Target (2014-15)			Current (2013-14)						Target (2014-15)				
59						60			2						2				

NPP-120		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Lakhimpur		Lakhimpur	UP	Mr. Mrityunjay				Nagar Palika Parishad, Lakhimpur				05872-278426		<a href="mailto:conpplmp01@yahoo.co.in">conpplmp01@yahoo.co.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		50	53	141	141	0	0	19	19	12	13	99	100	94	80	76	80	90	90
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		100	100		0		0		0		0	88.86	80		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	92	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
14									14										
Current (2013-14)									Target (2014-15)										
2									2										

NPP-121		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID																					
Mohmmadi		Lakhimpur	UP	Mr. Sultan Ashraf Siddiqui				Nagar Palika Parishad, Mohmmadi				05876-222484		<a href="mailto:nppmohamdi2011@gmail.com">nppmohamdi2011@gmail.com</a>																					
<b>Water Supply Indicators</b>																																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges																			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																	
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
17		18		42		44		0		0		20		20		8		9		100		100		93		80		20		21		98		90	
<b>Sewage Management (Sewerage and Sanitation)</b>																																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%																	
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
99		104		0		0		0		0		0		0		0		0		0		0		0		0		0							
<b>Solid Waste Management Indicators</b>																																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
0		100		100		0		0		0		89		80		0		0		0		0		0		0									
<b>Storm Water Drainage Indicators</b>																																			
Coverage of storm drainage network									Incidence of water logging/flooding																										
Benchmarks									0%																										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)																						
84				86					3				2																						



NPP-122		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Paliyakala		Lakhimpur	UP	Mr. Vijay Bahadur				Nagar Palika Parishad, Paliyakala				05871-233356		<a href="mailto:conpppaliyakalalk-up@nic.in">conpppaliyakalalk-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	50	53	70	74	0	0	15	15	7	8	100	100	100	80	28	29	51	54	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		93	80		0		0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)						
8				8					5				4						

NPP-123		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Jayas		Amethi	UP	Mr. Vijaykant Pandey				Nagar Palika Parishad, Jayas				05313-250039		<a href="mailto:conpp_jais@rediffmail.com">conpp_jais@rediffmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		68	71	150	150	0	0	19	19	5	6	81	85	100	80	12	13	80	84
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		94	99		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	100	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
15									15										
2									2										

NPP-124		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Raebareli		Raebareli	UP	Mr.Padm Nath Singh				Nagar Palika Parishad, Raebareli				0535-2205423		<a href="mailto:nagarpalikarbl@yahoo.com">nagarpalikarbl@yahoo.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		44	46	119	125	0	0	10	10	4	5	96	100	97	80	35	37	73	77
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		74	78	32	34		0		0		0	79	80	17	18	70	74		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		14	15	100	100	0	0	8	8	32	34	89	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
34									35										
Current (2013-14)									Target (2014-15)										
1									1										

NPP-125		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID																					
Biswan		Sitapur	UP	Mr. Bhairav Datt Bhatt				Nagar Palika Parishad, Biswan				9837823058		<a href="mailto:nppbiswan@gmail.com">nppbiswan@gmail.com</a>																					
<b>Water Supply Indicators</b>																																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges																			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																	
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
40		42		79		83		0		0		10		10		7		8		89		93		100		80		45		47		93		90	
<b>Sewage Management (Sewerage and Sanitation)</b>																																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
100		100				0				0				0		100		80				0				0		0							
<b>Solid Waste Management Indicators</b>																																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
		0		100		100				0				0		100		80				0				0									
<b>Storm Water Drainage Indicators</b>																																			
Coverage of storm drainage network									Incidence of water logging/flooding																										
Benchmarks									0%																										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)																						
69				70					0				0																						

NPP-126		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Khairabad		Sitapur	UP	Mr. Vinod Kumar Gupta				Nagar Palika Parishad, Kairabad				05862-252759		<a href="mailto:npp.khairabad@gmail.com">npp.khairabad@gmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		29	30	60	63	0	0	18	18	13	14	94	99	81	80	75	79	43	45
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		73	77		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	74	78		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		39				40				2				2					

NPP-127		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Laherpur		Sitapur	UP	Mr. Vinod Kumar Gupta				Nagar Palika Parishad, Laherpur				05862-254656		<a href="mailto:conpllaharpursi-up@nic.in">conpllaharpursi-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		36	38	62	65	0	0	13	13	6	7	98	103	89	80	18	19	86	90
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		73	77		0		0		0		0		0		0		0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	95	105		0		0		0	70	74		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
9									9										
0									0										

NPP-128		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mahmudabad		Sitapur	UP	Mr. Shailendra Kumar Dubey				Nagar Palika Parishad, Mahmudabad				05864-253383		<a href="mailto:conppmahmudabadi-up@nic.in">conppmahmudabadi-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	14	15	36	38	0	0	15	15	9	10	98	100	100	80	9	9	72	76	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		100	80		0		0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)						
17				17					0				0						

NPP-129	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mishrit-Naimusharanya		Sitapur	UP	Mr. Dilip Kumar Srivastava				Nagar Palika Parishad, Mishrit-Naimusharanya				9198648483		<a href="mailto:conppmisrikhnsi-up@nic.in">conppmisrikhnsi-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	24	25	147	135	0	0	13	13	8	9	100	100	100	80	21	22	29	30	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	88	92		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	100	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
83					85				2					2					



NPP-130		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Sitapur		Sitapur	UP	Mr. Dilip Kumar Srivastava				Nagar Palika Parishad, Sitapur				05862-244858		<a href="mailto:nodelnpp2011@gmail.com">nodelnpp2011@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		23	24	99	104	0	0	17	17	11	12	99	104	100	80	56	59	82	86
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		97	100	13	14	43	45	43	45		0		0	88	80		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	99	109		0		0		0	94	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
52									53										
Current (2013-14)									Target (2014-15)										
16									13										

NPP-131		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Bangarmau		Unnao	UP	Mr. Awadhesh Chandra Pathak				Nagar Palika Parishad, Bangarmau				05144-250069		<a href="mailto:nagarpalica.bangarmau@gmail.com">nagarpalica.bangarmau@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		35	37	38	40	0	0	11	11	6	7	98	103	93	80	14	15	76	80
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		98	100		0		0		0		0		0		0		0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
90									92										
0									0										

NPP-132		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Gagaghat		Unnao	UP	Mr. Daya Shanker Verma				Nagar Palika Parishad, Gangaghat				0515-2835324		<a href="mailto:conppgangaghatun-up@nic.in">conppgangaghatun-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		13	14	12	13	0	0	18	18	7	8	100	100	100	80	6	6	32	34
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		95	100		0		0		0		0		0		0		0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	99	109		0		0		0	96	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)						Target (2014-15)			Current (2013-14)						Target (2014-15)				
90						92			9						7				

NPP-133		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Unnao		Unnao	UP	Ms. Roli Gupta				Nagar Palika Parishad, Unnao				0515-2820644		<a href="mailto:nppunn@gmail.com">nppunn@gmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		30	32	66	69	0	0	23	22	6	7	99	100	99	80	18	19	39	41
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		85	89	7	7		0		0		0		0	83	80		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	91	100		0		0		0	96	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		52				53				6				5					

NPP-134		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Akbarpur		Ambedkarnagar	UP	Mr. Dinesh Rai				Nagar Palika Parishad, Akbarpur				05271-244140		<a href="mailto:nppakbarpur@gmail.com">nppakbarpur@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)	
17		18		69		72		0		0		20		20		13		14	
99		100		99		80		30		32		80		84					
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)	
100		100		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)	
0		100		100		0		0		0		95		80		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)						
46				47					0				0						

NPP-135		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Jalalpur		Ambedkarnagar	UP	Mr. Manjoor Ahamad				Nagar Palika Parishad, Jalalpur				05275-263241		<a href="mailto:nagarpalikajalalpur@yahoo.com">nagarpalikajalalpur@yahoo.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	26	27	45	47	0	0	13	13	9	10	100	100	100	80	60	63	87	91	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	97	102		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0		100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)						
75				77					0				0						

NPP-136		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Tanda		Ambedkarnagar	UP	Mr. Satya Prakash Singh				Nagar Palika Parishad, Tanda				05273-222045		<a href="mailto:npp.tanda.ambedkarnagar@gmail.com">npp.tanda.ambedkarnagar@gmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		32	34	56	59	0	0	21	20	14	15	99	104	95	80	19	20	68	71
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		100	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	96	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		41				42				0				0					

NPP-137		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Azamgarh		Azamgarh	UP	Mr. Virendra Pratap Singh				Nagar Palika Parishad, Azamgarh				9415961049		<a href="mailto:conppazamgarhaz-up@nic.in">conppazamgarhaz-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		46	48	73	77	0	0	20	20	9	10	100	100	95	80	25	26	83	87
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		100	100				0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	96	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
12									12										
Current (2013-14)									Target (2014-15)										
15									12										



NPP-138		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mubarakpur		Azamgarh	UP	Mr. Rajesh Kumar Sharma				Nagar Palika Parishad, Mubarakpur				05462-250789		<a href="mailto:npp.mubarakpur.azamgarh@gmail.com">npp.mubarakpur.azamgarh@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		49	51	38	40	0	0	12	12	8	9	100	100	100	80	59	62	60	63
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		100	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	100	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
91									93										
0									0										

NPP-139		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID																					
Bahraich		Bahraich	UP	Ms. Sangita Kumari				Nagar Palika Parishad, Bahraich				05252-232836		<a href="mailto:conppbahreichbh-up@nic.in">conppbahreichbh-up@nic.in</a>																					
<b>Water Supply Indicators</b>																																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges																			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																	
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
51		54		78		82		0		0		23		22		11		12		97		100		96		80		17		18		57		60	
<b>Sewage Management (Sewerage and Sanitation)</b>																																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
100		100		12		13		0		0		0		0		0		0		0		0		0		0		0							
<b>Solid Waste Management Indicators</b>																																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
0		100		100		0		0		0		100		80		0		0																	
<b>Storm Water Drainage Indicators</b>																																			
Coverage of storm drainage network									Incidence of water logging/flooding																										
Benchmarks									0%																										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)																						
22				22					0				0																						

<b>NPP-140</b>		<b>13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)</b>																	
<b>Name of the ULB</b>		<b>District</b>	<b>State</b>	<b>Name of the Executive Officer</b>				<b>Postal address with PIN code</b>				<b>Phone &amp; Fax Nos.</b>		<b>Email ID</b>					
Nanpara		Bahraich	UP	Mr. Dinesh Kumar Srivastava				Nagar Palika Parishad, Nanpara				05253-234664		<a href="mailto:conppnanparabh-up@nic.in">conppnanparabh-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		40	42	31	33	0	0	8	8	10	11	95	100	98	80	32	34	22	23
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		100	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0		100	80		0		0	
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		62				63				0				0					

NPP-141	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Ballia		Ballia	UP	Mr. Santosh Kumar Mishra				Nagar Palika Parishad, Ballia				05498-221863		<a href="mailto:nppb786@rediffmail.com">nppb786@rediffmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	25	26	54	57	0	0	12	12	12	13	100	100	87	80	29	30	32	34	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	89	93		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	97	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
92					94				0					0					

NPP-142		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Rasra		Ballia	UP	Mr. Siv Shankar Singh Yadav				Nagar Palika Parishad, Rasra				05491-225139		<a href="mailto:conprasarabl-up@nic.in">conprasarabl-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		25	26	57	60	0	0	16	16	7	8	100	100	98	80	11	12	83	87
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		83	87		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	100	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
32									33										
2									2										

NPP-143		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Balrampur		Balrampur	UP	Mr. Yogendra Bahadur Singh				Nagar Palika Parishad, Balrampur				05263-232064		<a href="mailto:conppbalrampurbp-up@nic.in">conppbalrampurbp-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		52	55	53	56	0	0	11	11	10	11	100	100	100	80	67	70	86	90
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		95	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	96	100		0		0		0	97	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		31				32				3				2					

NPP-144	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Utraula		Balrampur	UP	Mr. Indra Bhusan Verma				Nagar Palika Parishad, Utraula				05265-252050		<a href="mailto:npp.utraula@gmail.com">npp.utraula@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	14	15	67	70	0	0	19	19	5	6	100	100	92	80	14	15	99	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	88	92		0		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	100	100		0		0		0	85	80		0		0		0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
34					35				0					0					

NPP-145		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Basti		Basti	UP	Dr. Ram Pujan Srivastava				Nagar Palika Parishad, Basti				05542-285702		<a href="mailto:nppbasti@gmail.com">nppbasti@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		78	82	130	137	0	0	8	8	16	17	94	99	100	80	48	50	61	67
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		98	103		0		0		0		0		0		0		0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
79									81										
Current (2013-14)									Target (2014-15)										
11									9										



NPP-146		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mugalsarai		Chandauli	UP	Mr. Ramesh Chandra Singh				Nagar Palika Parishad, Mugalsarai				05412-256296		<a href="mailto:nppmgs@gmail.com">nppmgs@gmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		19	20	86	90	0	0	18	18	11	12	100	100	100	80	19	20	59	65
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		95	100	4	4		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	56	62		0		0		0	100	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		36				37				6				5					

NPP-147		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID																					
Deoria		Deoria	UP	Mr. Radhey Shyam				Nagar Palika Parishad, Deoria				05568-220605		<a href="mailto:npp.deoria@gmail.com">npp.deoria@gmail.com</a>																					
<b>Water Supply Indicators</b>																																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges																			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																	
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
33		35		66		69		0		0		7		7		12		13		100		100		84		80		40		42		71		75	
<b>Sewage Management (Sewerage and Sanitation)</b>																																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%																	
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
99		104				0				0				0				0				0				0									
<b>Solid Waste Management Indicators</b>																																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
		0		99		100		0		0		0		100		80		0		0		0		0		0		0							
<b>Storm Water Drainage Indicators</b>																																			
Coverage of storm drainage network									Incidence of water logging/flooding																										
Benchmarks									0%																										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)																						
22				22					15				12																						

NPP-148		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Gaurabarhaj		Deoria	UP	Mr. Radheyshyam Kushwaha				Nagar Palika Parishad, Gaurabarhaj				9793987273		<a href="mailto:npp.gaurabarhaj@gmail.com">npp.gaurabarhaj@gmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		15	16	67	70	0	0	20	20	8	9	100	100	93	80	22	23	52	55
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		93	98		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	93	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		71				72				4				3					

NPP-149		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Ayodhya		Faijabad	UP	Mr. Ramapati				Nagar Palika Parishad, Ayodhya				0578-233093		<a href="mailto:conppayodhyafz-up@nic.in">conppayodhyafz-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	71	75	127	133	0	0	17	17	12	13	97	102	95	80	30	32	30	32	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	77	81	16	17		0		0		0		0		0		0		0	
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
		0	99	109		0		0		0		90	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
	Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)						
	11				11				1				1						

NPP-150		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID																					
Faijabad		Faijabad	UP	Mr. Ravi Shanker Shukla				Nagar Palika Parishad, Faijabad				05278-223164		<a href="mailto:eo.nppfzd@gmail.com">eo.nppfzd@gmail.com</a>																					
<b>Water Supply Indicators</b>																																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges																			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																	
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
94		99		110		116		0		0		15		15		12		13		97		102		100		80		24		25		94		90	
<b>Sewage Management (Sewerage and Sanitation)</b>																																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
99		104		0		0		0		0		0		0		0		0																	
<b>Solid Waste Management Indicators</b>																																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
0		96		100		0		0		0		100		80		0		0																	
<b>Storm Water Drainage Indicators</b>																																			
Coverage of storm drainage network									Incidence of water logging/flooding																										
Benchmarks									0%																										
Current (2013-14)									Target (2014-15)																										
39									40									5									4								

NPP-151	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Rudauli		Fajjabad	UP	Mr. Kamlesh Kumar Dwivedi				Nagar Palika Parishad, Rudauli				05241-234992		<a href="mailto:npprudauli@yahoo.com">npprudauli@yahoo.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		16	17	42	44	0	0	8	8	5	6	97	102	100	80	46	48	60	63
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		98	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0		100	80		0		0	0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
30									31										
Current (2013-14)									Target (2014-15)										
3									2										

NPP-152		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Gazipur		Gazipur	UP	Mr. Avanindra Kumar				Nagar Palika Parishad, Gazipur				0548-2221430		<a href="mailto:conppgajipurp-up@nic.in">conppgajipurp-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		42	44	66	69	0	0	9	9	7	8	100	100	92	80	25	26	81	89
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		96	98		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	88	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		94				96				4				3					

NPP-153		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Jamniya		Gazipur	UP	Mr.Chandra Bhan Yadav				Nagar Palika Parishad, Jamniya				05497-252626		<a href="mailto:conppjamaniyagp-up@gmail.com">conppjamaniyagp-up@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		61	64	47	49	0	0	21	20	8	9	100	100	96	80	11	12	37	41
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		100	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0		75	79		0		0	0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
21									21										
Current (2013-14)									Target (2014-15)										
4									3										



NPP-154	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mohammadabad		Gazipur	UP	Mr. Daddi Prasad				Nagar Palika Parishad, Mohammadabad				05493-242929		<a href="mailto:conppmohamadabagp-up@nic.in">conppmohamadabagp-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		53	56	114	120	0	0	13	13	10	11	100	100	95	80	11	12	37	39
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		98	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	99	109		0		0		0	95	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		40				41				4				3					

NPP-155		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Colonganj		Gonda	UP	Mr. Balveer Singh				Nagar Palika Parishad, Colonganj				05261-244370		<a href="mailto:conppkarnailgn-up@nic.in">conppkarnailgn-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		21	22	61	64	0	0	6	6	10	11	97	100	100	80	25	26	71	75
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		100	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0		100	80		0		0	
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		54				55				0				0					

NPP-156		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID																					
Gonda		Gonda	UP	Mr. Raghuvir Dayal Vajpayee				Nagar Palika Parishad, Gonda				05262-230642		<a href="mailto:nppgonda@rediffmail.com">nppgonda@rediffmail.com</a>																					
<b>Water Supply Indicators</b>																																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges																			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																	
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
42		44		92		97		0		0		21		20		8		9		100		100		100		80		43		45		17		18	
<b>Sewage Management (Sewerage and Sanitation)</b>																																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
100		100				0				0				0				0				0				0									
<b>Solid Waste Management Indicators</b>																																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%																			
Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)		Current (2013-14)		Target (2014-15)																	
		0		100		100				0				100		80				0				0											
<b>Storm Water Drainage Indicators</b>																																			
Coverage of storm drainage network									Incidence of water logging/flooding																										
Benchmarks									0%																										
Current (2013-14)				Target (2014-15)					Current (2013-14)				Target (2014-15)																						
47				48					12				10																						

NPP-157		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Nawabganj		Gonda	UP	Mr. Om Prakash Gupta				Nagar Palika Parishad, Nawabganj				9450552655		<a href="mailto:nagarpalika.eonwj@gmail.com">nagarpalika.eonwj@gmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		29	30	94	99	0	0	11	11	8	9	96	100	100	80	42	44	88	90
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		99	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	98	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		40				41				0				0					

NPP-158		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Jaunpur		Jaunpur	UP	Mr. Sanjay Shukla				Nagar Palika Parishad, Jaunpur				05452-242755		<a href="mailto:jaunpurnagarpalika@gmail.com">jaunpurnagarpalika@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		48	50	82	86	0	0	20	20	9	10	87	91	80	80	100	100	90	90
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		100	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
			0	100	100		0		0		0	100	80		0		0		0
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
24									24										
9									7										

NPP-159		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mugrabadshahpur		Jaunpur	UP	Mr. Shiv Singh				Nagar Palika Parishad, Mugrabadshahpur				05454-274574		<a href="mailto:eo.npp.badshahpur@gmail.com">eo.npp.badshahpur@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		90	95	120	126	0	0	12	12	9	10	100	100	94	80	45	47	41	43
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
		96	101		0		0		0		0		0		0		0		
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	94	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of storm drainage network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)						Target (2014-15)			Current (2013-14)						Target (2014-15)				
50						51			0						0				

NPP-160		13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Shahganj		Jaunpur	UP	Mr. Seeta Ram				Nagar Palika Parishad, Shahganj				05453-22010		<a href="mailto:conppshg@gmail.com">conppshg@gmail.com</a>					
<b>Water Supply Indicators</b>																			
		Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply related charges	
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		60	63	98	103	0	0	19	19	8	9	100	100	93	80	65	68	82	86
<b>Sewage Management (Sewerage and Sanitation)</b>																			
		Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		95	100		0		0		0		0		0		0		0		0
<b>Solid Waste Management Indicators</b>																			
		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)		
			0	100	100		0		0		0	94	80		0		0		
<b>Storm Water Drainage Indicators</b>																			
		Coverage of storm drainage network								Incidence of water logging/flooding									
<b>Benchmarks</b>		100%								0%									
		Current (2013-14)				Target (2014-15)				Current (2013-14)				Target (2014-15)					
		22				22				0				0					

NPP-161	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Padrauna		Kushinagar	UP	Mr. Ramasre Kushwaha				Nagar Palika Parishad, Padrauna				7388021921		<a href="mailto:conpppadronaku-up@nic.in">conpppadronaku-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	51	54	42	44	0	5	11	11	12	13	100	100	100	80	12	13	15	16	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	95	100	46	48	66	69	66	69	0	0	64	64	100	80	5	5	94	94	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	99	109		0	0	0	0	0	96	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
97									99										
5									4										



NPP-162	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Maharajganj		Maharajganj	UP	Mr. Prithvi Nath Gupta				Nagar Palika Parishad, Maharajganj				9450435321		<a href="mailto:conppmaharajgm-up@nic.in">conppmaharajgm-up@nic.in</a>					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	27	28	140	135	0	0	16.4	16	9	10	100	100	98	80	12	13	56	59	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	88	92	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	92	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
44									45										
4									3										

NPP-163	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Nautanwa		Mahrajganj	UP	Mr. Girish chand Singh				Nagar Palika Parishad, Nautanwa				05522-234698		<a href="mailto:nagarpalikanautanwa.up@gmail.com">nagarpalikanautanwa.up@gmail.com</a>					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	16	17	17	18	0	0	25	24	8	9	100	100	100	80	9	9	91	91	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	97	102	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	91	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
81									83										
0									0										

NPP-164	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mau		Mau	UP	Mr. Vidya Sagar Yadav				Nagar Palika Parishad, Mau				05472-220601		<a href="mailto:nppmau@gmail.com">nppmau@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	36	38	75	79	1	5	5	5	17	18	100	100	100	80	31	33	99	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	92	96	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
34									35										
0									0										

NPP-165	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District		State		Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID			
Ahraura		Mirjapur		UP		Mr. Ashok Kumar Mishra				Nagar Palika Parishad, Ahraura				05443-224026		<a href="mailto:conppahrorami-up@nic.in">conppahrorami-up@nic.in</a>			
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	33	35	92	97	0	0	26	25	10	11	100	100	100	80	4	4	19	20	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	72	76	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
48									49										
0									0										

NPP-166	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Chunar		Mirzapur	UP	Mr. Chandra Prakash Singh				Nagar Palika Parishad, Chunar				94511680142		<a href="mailto:conppchunarmi-up@nic.in">conppchunarmi-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	95	100	141	141	0	0	17	17	11	12	100	100	100	80	11	12	39	41	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	94	99	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
36									37										
0									0										

NPP-167	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mirzapur		Mirzapur	UP	Mr.Sanjai Kumar				Nagar Palika Parishad, Mirzapur				9839642805		<a href="mailto:mnpmirzapur@gmail.com">mnpmirzapur@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	55	58	132	135	0	0	17	17	7	8	99	100	98	80	22	23	76	80	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	85	89	40	42	58	61	58	61	74	78	94	94	86	80	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	99	100	0	0	0	0	0	0	95	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
87									89										
2									2										

NPP-168	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Pratapgarh		Pratapgarh	UP	Mr. Ashutosh Dwivedi				Nagar Palika Parishad, Pratapgarh				05342-220853		<a href="mailto:conppppratapgarh@gmail.com">conppppratapgarh@gmail.com</a>					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	67	70	139	135	0	0	12	12	9	10	100	100	100	80	42	44	75	83	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	76	80	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
91									93										
0									0										

NPP-169	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District		State		Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID			
Khalilabad		Sant Kabeer Nagar		UP		Mr. Madhav Sharan				Nagar Palika Parishad, Khalilabad				05547-226114		<a href="mailto:nagarpalikakhalilabads@gmail.com">nagarpalikakhalilabads@gmail.com</a>			
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	24	25	86	90	0	0	15	15	8	9	100	100	98	80	13	14	35	37	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
<b>Benchmarks</b>		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	93	98	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	98	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
<b>Benchmarks</b>									0%										
Current (2013-14)									Target (2014-15)										
63									64										
Current (2013-14)									Target (2014-15)										
1									1										



NPP-170	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																																					
Name of the ULB		District		State		Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID																						
Bhadohi		Sant Ravidas Nagar				Mr. Tarkeshwar Nath Tiwari				Nagar Palika Parishad, Bhadohi				05414-224321		<a href="mailto:conppbhadoisr-up@nic.in">conppbhadoisr-up@nic.in</a>																						
<b>Water Supply Indicators</b>																																						
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges																						
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																				
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)																				
	41	43	59	62	0	0	24	23	7	8	91	96	91	80	30	32	61	64																				
<b>Sewage Management (Sewerage and Sanitation)</b>																																						
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																						
<b>Benchmarks</b>		100%		100%		100%		100%		20%		80%		100%		90%																						
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)																				
	80	84	39	41	90	95	0	0	0	0	0	0	94	80	63	66	10	11																				
<b>Solid Waste Management Indicators</b>																																						
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																								
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%																						
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)																				
	0	0	100	100	0	0	0	0	0	0	90	80	0	0	0	0	0	0																				
<b>Storm Water Drainage Indicators</b>																																						
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																													
<b>Benchmarks</b>									100%										0%																			
Current (2013-14)									Target (2014-15)										Current (2013-14)										Target (2014-15)									
39									40										2										2									

NPP-171	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Gopiganj		Sant Ravidas Nagar	UP	Mr. Mithilesh Prasad Dwivedi				Nagar Palika Parishad, Gopiganj				9919902898		<a href="mailto:conppgopiganjsr-up@nic.in">conppgopiganjsr-up@nic.in</a>					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	76	80	127	133	0	0	18	18	7	8	90	95	94	80	102	100	35	37	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	91	96	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	92	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
60									61										
4									3										

NPP-172	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District		State		Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID			
Bansi		Siddharth Nagar		UP		Mr. Om Parkash Gupta				Nagar Palika Parishad, Bansi				05545-255420		<a href="mailto:nppbansi947@gmail.com">nppbansi947@gmail.com</a>			
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	8	8	72	76	0	0	3	3	6	7	96	100	100	80	8	8	51	54	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	89	93	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
78									80										
4									3										

NPP-173	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Siddharth Nagar		Siddharth Nagar	UP	Mr. Rajeev Ranjan singh				Nagar Palika Parishad, Siddharthnagar				05544-220358		<a href="mailto:conppsiddharthnagar@gmail.com">conppsiddharthnagar@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	23	24	163	135	0	5	28	27	7	8	100	80	97	80	16	17	40	42	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	80	84	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
79									81										
0									0										

NPP-174	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Sonbhadra		Sonbhadra	UP	Mr. Rajendra Prasad Tiwari				Nagar Palika Parishad, Sonbhadra				05444-222139		<a href="mailto:conpprawartganjso-up@nic.in">conpprawartganjso-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	66	69	107	112	0	0	13	13	6	7	98	103	100	80	36	38	27	28	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	98	99	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	99	100	0	0	0	0	0	0	93	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
89									91										
3									2										

NPP-175	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District		State		Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID			
Sultanpur		Sultanpur		UP		Mr. Musheer Ahmed				Nagar Palika Parishad, Sultanpur				05362-227582		<a href="mailto:nppsultanpur@gmail.com">nppsultanpur@gmail.com</a>			
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	48	50	84	88	0	0	14	14	16	17	96	101	76	80	21	22	99	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	93	98	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
99									101										
2									2										

NPP-176	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District		State		Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID			
Ramnagar		Varanasi		UP		Mr. Gowa Lal				Nagar Palika Parishad, Ramnagar				0542-2668519		<a href="mailto:nppramnagar@yahoo.in">nppramnagar@yahoo.in</a>			
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	91	96	163	135	0	5	6	6	12	13	100	100	93	80	18	19	91	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	89	93	79	83	0	0	0	0	0	0	0	0	100	80	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
40									41										
0									0										

NPP-177	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Atrra		Banda	UP	Mr. Virendra Kumar Srivastava				Nagar Palika Parishad, Atrra				05191-210942		<a href="mailto:nppatarra@gmail.com">nppatarra@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	17	18	108	113	43	45	7	7	7	8	100	100	100	80	53	56	68	71	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	98	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
78									80										
0									0										



NPP-178	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Banda		Banda	UP	Mr. Virendra Kumar Srivastava				Nagar Palika Parishad, Banda				05192-224454		<a href="mailto:conppbandabn-up@nic.in">conppbandabn-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	49	51	129	135	1	1	2	2	3	4	100	100	100	80	64	67	62	65	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	11	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	98	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
84									86										
4									3										

NPP-179	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Chitrakutdham Karvi		Chitrakut	UP	Mr. Lal Chand Saroj				Nagar Palika Parishad, Chitrakutdham Karvi				05198-233110		<a href="mailto:conppchitrakootct-p@nic.in">conppchitrakootct-p@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	63	66	73	77	36	38	6	6	5	6	100	100	100	80	44	46	67	70	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	86	90	42	44	0	0	0	0	0	0	0	0	80	80	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
91									93										
0									0										

NPP-180	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Hamirpur		Hamirpur	UP	Mr. Jay Kiran Singh				Nagar Palika Parishad, Hamirpur				9454418016		<a href="mailto:conpphamirpurhm-up@nic.in">conpphamirpurhm-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	70	74	157	135	0	0	3	3	4	5	100	100	100	80	79	83	82	86	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	78	82	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
50									51										
2									2										

NPP-181	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Maudha		Hamirpur	UP	Mr. Manoj Kumar Pandey				Nagar Palika Parishad, Maudha				05284-280138		<a href="mailto:nagarpalikamaudaha@rediffmail.com">nagarpalikamaudaha@rediffmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		49	51	121	127	0	0	30	29	4	5	97	102	100	80	73	77	65	68
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		85	89	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
		0	0	97	100	0	0	0	0	0	0	95	80	0	0	0	0	0	0
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
80									82										
Current (2013-14)									Target (2014-15)										
1									1										

NPP-182	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Rath		Hamirpur	UP	Mr. Ram Akshaybar Singh				Nagar Palika Parishad, Rath				05280-223316		<a href="mailto:conppraathm-up@nic.in">conppraathm-up@nic.in</a>					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	30	32	81	85	0	0	4	4	4	5	100	100	100	80	76	80	64	67	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	86	89	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	96	106	0	0	0	0	0	0	83	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
80									82										
0									0										

NPP-183	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Jallaun		Jallaun	UP	Mr. Pramod Kumar Chaudhary				Nagar Palika Parishad, Jallaun				05168-222619		<a href="mailto:nagarpalikaprishadjallaun.up@gmail.com">nagarpalikaprishadjallaun.up@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	27	28	70	74	0	0	20	20	3	4	100	100	69	72	95	100	69	72	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	73	77	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	85	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
98									100										
0									0										

NPP-184	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																																					
Name of the ULB		District		State		Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID																						
Kalpi		Jallaun		UP		Mr. Sant Ram Saroj				Nagar Palika Parishad, Kalpi				05164-274606		<a href="mailto:conppkalpjl-up@nic.in">conppkalpjl-up@nic.in</a>																						
<b>Water Supply Indicators</b>																																						
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges																						
<b>Benchmarks</b>		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%																				
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)																				
	63	66	113	119	0	0	25	24	9	10	100	100	99	80	70	74	94	90																				
<b>Sewage Management (Sewerage and Sanitation)</b>																																						
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges																						
<b>Benchmarks</b>		100%		100%		100%		100%		20%		80%		100%		90%																						
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)																				
	84	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0																				
<b>Solid Waste Management Indicators</b>																																						
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges																								
<b>Benchmarks</b>		100%		100%		100%		80%		100%		80%		100%		90%																						
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)																				
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0																				
<b>Storm Water Drainage Indicators</b>																																						
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding																													
<b>Benchmarks</b>									100%										0%																			
Current (2013-14)									Target (2014-15)										Current (2013-14)										Target (2014-15)									
40									41										0										0									

NPP-185	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Konch		Jallaun	UP	Mr. Ravindra Kumar				Nagar Palika Parishad, Konch				9411893771		<a href="mailto:conppkaunchj1-up@nic.in">conppkaunchj1-up@nic.in</a>					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	20	21	53	56	0	0	7	7	4	5	100	100	80	80	31	33	89	90	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	91	96	23	24	0	0	0	0	0	0	0	0	0	0	75	79	66	69	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	95	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									100%									0%	
	Current (2013-14)				Target (2014-15)				Current (2013-14)					Target (2014-15)					
	29				30				3					2					



NPP-186	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District		State		Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID			
Orai		Jallaun		UP		Mr. Ravindra kumar				Nagar Palika Parishad, Orai				05162-256085		<a href="mailto:npporai2012@gmail.com">npporai2012@gmail.com</a>			
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	37	39	34	36	0	0	18	18	7	8	99	100	89	80	95	100	85	89	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	98	100	11	12	0	0	0	0	0	0	0	0	80	80	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
58									59										
Current (2013-14)									Target (2014-15)										
25									20										

NPP-187	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Baruawasagar		Jhansi	UP	Mr. Prem Lal Yadav				Nagar Palika Parishad,Baruwasagar				0510-2735330		<a href="mailto:nppbaruwasagar1973@gmail.com">nppbaruwasagar1973@gmail.com</a>					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	35	37	84	88	0	5	6	6	4	5	100	100	89	80	20	21	89	93	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	80	84	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	97	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									100%									0%	
Current (2013-14)					Target (2014-15)				Current (2013-14)					Target (2014-15)					
100					100				0					0					

NPP-188	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District		State		Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID			
Chirgaon		Jhansi		UP		Mr. Uday Pratap Singh				Nagar Palika Parishad, Chirgaon				9454416320		<a href="mailto:npp.chirgaon1978@gmail.com">npp.chirgaon1978@gmail.com</a>			
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	28	29	121	127	0	0	5	5	3	4	100	100	89	80	42	44	91	91	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	91	96	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
53									54										
0									0										

NPP-189	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Gurusarai		Jhansi	UP	Mr. Harishanker Gupta				Nagar Palika Parishad, Gurusarai				05171-221244		<a href="mailto:nppgursarai@gmail.com">nppgursarai@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	13	14	89	93	0	0	2	2	4	5	100	100	99	80	21	22	60	63	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	93	98	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	96	80	0	0	0	0	0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
63									64										
0									0										

NPP-190	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mauranipur		Jhansi	UP	Mr Ramanuj Dwivedi				Nagar Palika Parishad, Mauranipur				05178-260232		<a href="mailto:conppmauranipurjh-up@nic.in">conppmauranipurjh-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	30	32	39	41	57	60	14	14	5	6	100	100	96	80	30	32	39	41	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	60	63	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	97	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
85									87										
Current (2013-14)									Target (2014-15)										
3									2										

NPP-191	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																	
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID				
Samthar		Jhansi	UP	Mr. Harishanker Gupta				Nagar Palika Parishad, Samthar				05170-283347		<a href="mailto:conppsamtharjh-up@nic.in">conppsamtharjh-up@nic.in</a>				
<b>Water Supply Indicators</b>																		
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges		
<b>Benchmarks</b>																		
100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%		
Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
33	35	105	110	0	0	2	2	5	6	100	100	96	80	55	58	88	90	
<b>Sewage Management (Sewerage and Sanitation)</b>																		
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
<b>Benchmarks</b>																		
100%		100%		100%		100%		100%		20%		80%		100%		90%		
Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
97	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																		
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
<b>Benchmarks</b>																		
100%		100%		100%		80%		100%		80%		100%		90%				
Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
0	0	100	100	0	0	0	0	0	0	92	80	0	0	0	0			
<b>Storm Water Drainage Indicators</b>																		
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding									
<b>Benchmarks</b>																		
100%									0%									
Current (2013-14)									Target (2014-15)									
48									49									
0									0									

NPP-192	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Lalitpur		Lalitpur	UP	Mr. Prashant Kumar				Nagar Palika Parishad, Lalitpur				05176-272568		<a href="mailto:eonpp.ltp353@gmail.com">eonpp.ltp353@gmail.com</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	41	43	122	128	0	0	19	19	3	4	100	100	100	80	15	16	63	66	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	91	96	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	99	109	0	0	0	0	0	0	98	80	0	0	0	0	0	0	
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
86									88										
3									2										

NPP-193	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Charkhari		Mahoba	UP	Mr. Nanhku				Nagar Palika Parishad, Charkhari				05283- 266611		<a href="mailto:nagarpalikacharkhari@yahoo.in">nagarpalikacharkhari@yahoo.in</a>					
Water Supply Indicators																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	37	39	88	92	0	0	4	4	4	5	100	100	100	80	50	53	52	55	
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	93	98	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0	0	0	
Storm Water Drainage Indicators																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
100									0										



NPP-194	13th Finance Commission: Declaration of Service Level Standards (FY: 2013-14)																		
Name of the ULB		District	State	Name of the Executive Officer				Postal address with PIN code				Phone & Fax Nos.		Email ID					
Mahoba		Mahoba	UP	Mr. Satya Prakash Rai				Nagar Palika Parishad, Mahoba				05281-255126		<a href="mailto:conppmahobamh-up@nic.in">conppmahobamh-up@nic.in</a>					
<b>Water Supply Indicators</b>																			
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges			
Benchmarks		100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	38	40	51	54	21	22	61	58	4	5	89	93	100	80	55	58	85	89	
<b>Sewage Management (Sewerage and Sanitation)</b>																			
Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Solid Waste Management Indicators</b>																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	
	0	0	99	109	0	0	0	0	0	0	100	80	0	0	0	0	0		
<b>Storm Water Drainage Indicators</b>																			
Coverage of Storm Water Drainage Network									Incidence of water logging/flooding										
Benchmarks									0%										
Current (2013-14)									Target (2014-15)										
100									2										